

Strategic Statement 2017-20

The Training Consortium uses a collaborative approach to deliver high quality professional development opportunities for the public sector in Tasmania.

Endorsed by TTC Executive | September 2017



Our vision

The Training Consortium is the first choice provider of professional development for the public sector in Tasmania.

Our mission

Tasmania is a small jurisdiction and we need to work together to use our resources effectively. TTC exists to bring a cohesive and cost effective approach to public sector professional development across all levels of government in Tasmania.

What we do

We deliver high quality, contemporary public sector focused professional development for our members. We:

- provide an annual training calendar in the areas of:
 - Public administration
 - People and resource management
 - Policy development and advice
 - Personal development and leadership
- manage courses and events on behalf of our members
- work with members and strategic partners to offer unique development opportunities for the public sector in Tasmania
- provide advice and support to assist members with their learning and development needs.

How we work

Operating within a self-funded model we support the professional development needs of the public sector by:

- collaborating with our members to identify and deliver high quality, relevant and effective training
- engaging a range of service providers and understanding their unique qualities and skills
- being proactive and responsive in developing innovative professional development courses and programs
- providing a high level of client service and a positive adult learning experience
- enabling our clients to be part of a diverse learning group
- facilitating networking across the public sector and the exchange of ideas that support public administration
- contributing to the ongoing development of a learning culture across the public sector.

Strategic partners

Our strategic partners are:

SSMO - State Service Management Office, Department of Premier and Cabinet

Being a business unit of SSMO enables us to deliver training to support a range of service-wide initiatives for the management and development of state service employment. Opportunities are identified by SSMO who then work with TTC to develop and deliver training solutions.

ANZSOG – Australia and New Zealand School of Government

ANZSOG is a leading provider of executive leadership programs for the public sector in Australia. We partner with SSMO and ANZSOG to bring high quality speakers and programs to Tasmania.

PSMP – Public Sector Management Program

The PSMP is a joint venture between the Commonwealth, states and territories of Australia. It is a tertiary level management education program aimed at middle to senior managers across all levels of government. We support the delivery of the program in Tasmania in consultation with the national provider, Queensland University of Technology, and a local reference group.

IPAA – Institute of Public Administration Australia

IPAA is the nationwide professional association of the public sector, fostering high quality public administration in Australia. TTC are engaged to provide secretariat support and event management services for the Tasmanian Division.

How we measure our success

Our success as the first choice provider of professional development for the public sector in Tasmania is measured by the levels of participation, engagement, satisfaction and sustainability of TTC activities.

Participation – the number of courses delivered and rates of attendance

Engagement – the level of interaction between members and TTC

Satisfaction – the degree of satisfaction by members and participants, with the range and quality of courses offered by TTC

Sustainability – the ongoing financial viability of the TTC business model



Our Members

Membership is open to any organisation but is generally aimed at public sector agencies and authorities. Our members include Tasmanian government agencies, local government councils, government business enterprises, tertiary institutions and Tasmanian based Australian government departments.

Our members receive discounted rates for our professional development programs, as well as access to local knowledge, expertise and resources to assist them manage their in-house training programs.

Our members participate and contribute to the direction of TTC through representation on the TTC Executive, participation in member activities, and considering TTC as first choice provider for professional development.

Governance

Our operations are guided by the TTC Executive, which is made up of representatives from organisations across all sectors of the membership.

TTC Executive responsibilities include:

- providing advice on the needs of member organisations
- contributing to forward planning and new initiatives
- promoting membership and services
- oversight of the TTC budget to ensure member value.

TTC staff are employees of the Tasmanian State Service, located in the State Service Management Office, Department of Premier and Cabinet.

Our Finances

TTC is self-funding through revenue raised from annual membership fees, courses and services. TTC operates through a Special Deposits and Trust Fund established under the *Public Account Act 1986*.

Revenue sources include:

- Membership fees
- Course registration fees
- In-house course management fees
- IPAA Tasmania secretariat and event management fees
- PSM Program administration fee
- Partnership arrangements.

Expenditure items include:

- TTC salaries and associated employee expenses
- Course costs, including provider fees, materials, venue and catering costs
- Administration expenditure
- Investment in research, development and systems.

Priorities for 2017 - 2020

To ensure TTC continues to serve the needs of members our focus in the next three years will be:

1. Deliver an annual training calendar that offers access to a diverse range of professional development opportunities
2. Implement strategies that ensure the ongoing financial sustainability of TTC
3. Actively consult with members and related stakeholders to identify emerging trends and priorities and introduce new initiatives to support this
4. Refresh and modernise the TTC brand and supporting systems.

Reporting

The priorities in this Plan and measures for success are detailed and operationalised through the TTC Business Plan. TTC report against the performance of the business plan quarterly to the TTC Executive, and to members in the annual TTC Member Report.